



VIKING ACADEMY TRUST

Executive Headteacher: Mrs Michaela Lewis B.Ed (Hons)
eht@vikingacademytrust.com

Chilton Lane
Ramsgate
Kent
CT11 0LQ
T. 01843 597695
F. 01843 852872

Zero Tolerance – Abusive or Aggressive Behaviour

CHILTON PRIMARY SCHOOL

Our staff come to work to educate and care for children and it is important for all members of the Viking community: children, parents, family members and staff to ensure that our staff are treated with **courtesy and respect**.

Zero Tolerance

We aim to treat everybody courteously at all times and expect our parents and visitors to the school, to treat our staff in a similarly respectful way. We take seriously any threatening, abusive or violent behaviour against any of our staff.

In line with schools across the Viking Academy Trust, to ensure this is fully observed, we have a **Parent Code of Conduct Policy** whereby aggressive or violent behaviour towards our staff will not be tolerated under any circumstances.

Anyone giving verbal abuse to members of staff, either in person or over the telephone, will receive a letter from the Executive Headteacher, advising that this behaviour will not be tolerated. Any future violation of this policy will result in the person barred from our premises and communication via the telephone/email monitored closely to ensure a respectful tone. There will be no appeal process.

We feel sure that you will understand that proper behaviour and conduct are absolutely necessary for our children and staff and that non-observance will not be accepted.



Chilton Primary School
Mrs Kate Law ~ Head of School
www.chiltonprimaryschool.co.uk